

# How to Install Adobe Reader 6

## 1. Uninstall all previous versions of Adobe Reader.

- a. Click “Start” > “Control Panel” > “Add/Remove Programs”.
- b. Select “Adobe Reader X.x”, where X.x is a previous version.
- c. Click on the “Remove” button and follow all prompts to uninstall.
- d. Repeat for each previous version found.

## 2. Determine your version of Microsoft Windows.

- a. Click Start, then right-click on “My Computer”.
- b. Select “Properties” from the sub-menu.
- c. The properties dialog will display your version of Windows, for example:



NOTE: Your computer must have at least Microsoft Windows 98 Second Edition installed to use Adobe Reader 6. If you are using Microsoft Windows 98 or Windows 95, you will not be able to use Adobe Reader 6. In this case, please install Adobe Reader 5, which will automatically be chosen for you in the following steps. Note that you may observe peculiar behavior with Adobe Reader 5 on the NRS website, but without any version of Adobe Reader, you will not be able to open and download NRS forms.

- d. Click “OK” to close the properties dialog.

### 3. Download the Adobe Reader installer.

- a. Go to the NRS website at <http://www.natrisk.com>.
- b. Click on the “Log-In” link to go to the login page.
- c. Click on the  icon near the bottom of the page to go to the Adobe Reader installation web page. The page will look like this:



- d. For “Language”, select “English”.
- e. For platform, select your version of Microsoft Windows.
- f. For connection speed, select “broadband” if you connect to the Internet with a cable modem or DSL modem. Otherwise, select “dial-up”. Additional options will appear once you select your connection speed:

Ensure that “Download the full version of Adobe Reader ...” is CHECKED.

Ensure that “Also download free Adobe Photoshop Album 2.0 ...” is UNCHECKED.

Ensure that “Do not use Adobe Download Manager” is UNCHECKED. (This will allow you to resume the download if you are disconnected from the Internet for any reason.)

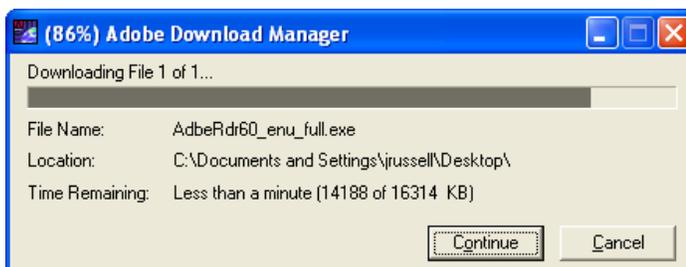
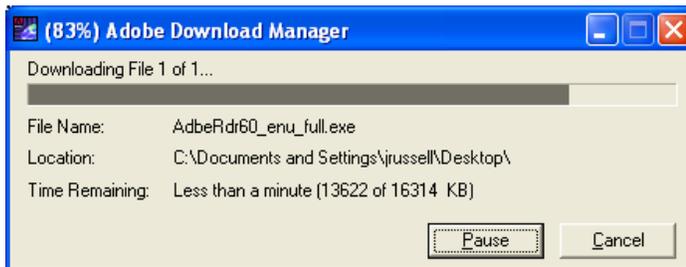
- g. Click on **continue** at the bottom of the page to go to the download page.
- h. Click on **download** at the top of the page to begin the download.
- i. When given the option to “Run from this location”, “Open”, or “Save”, select “Save” to save the installer to your computer.
- j. Save the installation file to your Windows  Desktop.
- k. Once the download is complete, close all Internet Explorer windows.

#### 4. Install Adobe Reader.

- a. Double-click the installer file on your Windows Desktop:

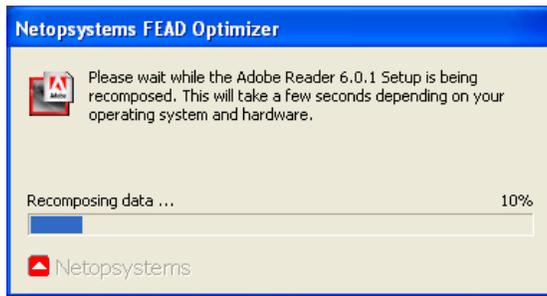


- b. If you are prompted with a security warning, select “Run” to start the installation.
- c. Adobe Download Manager will download the installation file. You can click on the “Pause” button to temporarily suspend the download. Click “Continue” to restart the download once it is paused.

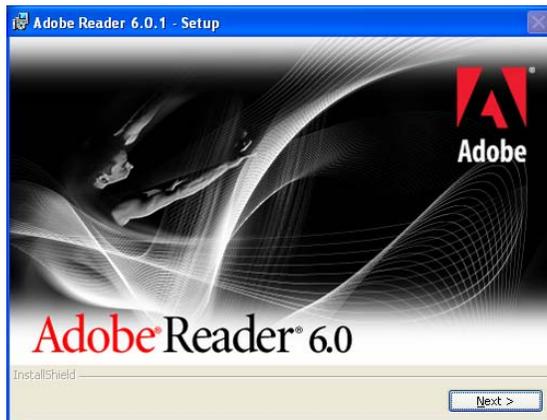


- d. If you have dial-up Internet service and are disconnected during the download, first reconnect to the Internet, then click the “Continue” button to continue the download.

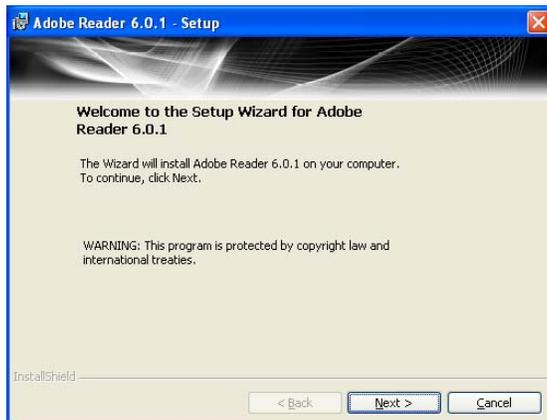
e. Once the download is complete, installation will begin automatically. First, Adobe will build the installer:



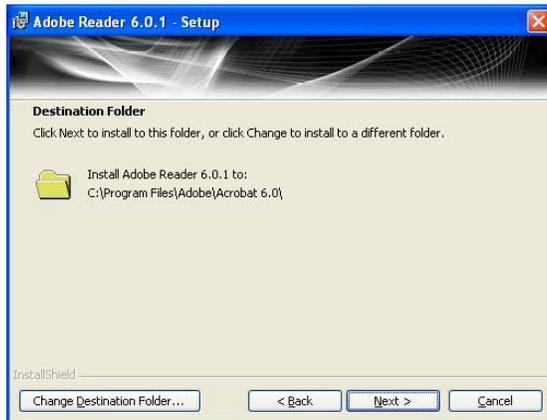
f. Once the installer is built, click "Next":



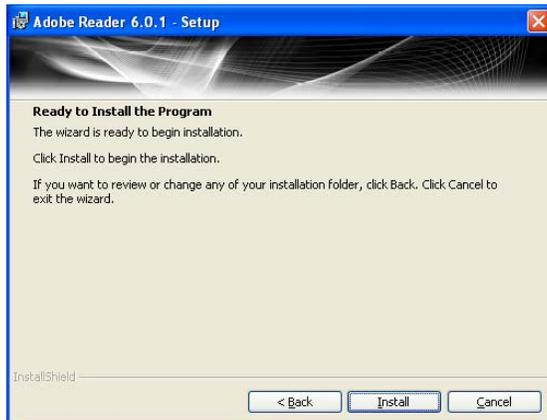
g. Click "Next":



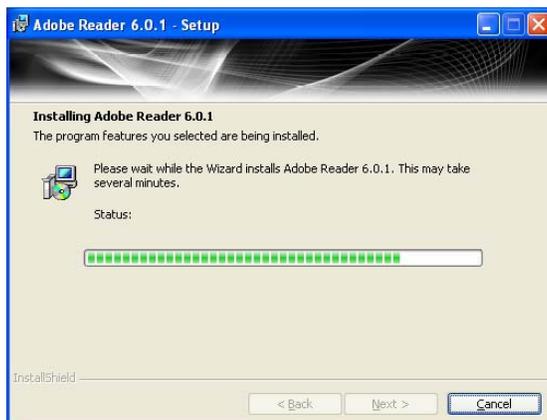
h. Adobe will install itself to the “Program Files” directory. If you wish to install to a different location, select “Change Destination Folder” to specify the location. Otherwise, select “Next” to accept the default location:



i. Click “Install”:



j. The installation will continue:



k. Click “Finish” to complete the installation:



## 5. Delete the installation file.

a. Delete the installation file from your Windows Desktop:



## 6. Accept the Adobe Reader user license.

a. You must accept the user license in order to have NRS forms open from within Internet Explorer. To accept the license, double-click the Adobe Reader icon on the Windows Desktop:



b. After reading the license, click the “Accept” button to accept the license. If you decline the license, please uninstall the Adobe Reader software:



c. Close the Adobe Reader application by clicking on “File” > “Exit”.